

Quality Care in Pioneer Valley



Offering

Short-Term Rehabilitation – Transitional care to maximize recovery and help you return home following surgery or a critical health-related event

Skilled Nursing Care – Just the right level of care for recuperation following a hospital stay or chronic condition flare-up

Long-Term Care – Around-the-clock nursing care and supervision and assistance with daily living

Alzheimer's and Dementia Care – For those with memory impairment, compassionate care to maintain dignity and independence

Respite Care – A brief stay when family members or in-home caregivers need extra support or a little time away

Hospice Program – Hospice services available for compassionate end-of-life care

A Commitment to Quality

We work hard every day to provide an outstanding level of care, and it shows. Linda Manor Extended Care was one of just five centers to receive the 2013 Gold-Excellence in Quality Award from the American Health Care Association/National Center for Assisted Living (AHCA/NCAL). Only 18 centers have earned this distinction since the recognition program began in 1996. This prestigious award is given to select facilities across the nation that serve as models of performance excellence and continuous quality improvement in long-term care services.



Berkshire Healthcare is

a not-for-profit consumer-centered organization committed to fulfilling the health and residential needs of the population in the communities we serve. Our network of resources and healthcare professionals allows affiliated facilities to consistently deliver the highest quality of care.



Linda Manor
Extended Care Facility

A Member of Berkshire Healthcare
Managed by an Affiliate of Berkshire Health Systems

349 Haydenville Road
Leeds, MA 01053

413-586-7700

Fax: 413-586-8137

www.lindamanor.org



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Welcome
to a
Community
of
Caring
in
Pioneer Valley

A Team Approach to Patient-Centered Care

Linda Manor Extended Care Facility is a rehabilitation and skilled nursing facility set in a quiet neighborhood on Route 9, just minutes from Look Park and close to Cooley Dickenson Hospital. We have been caring for people in the Pioneer Valley area since 1989, providing top-quality, personalized rehabilitation, nursing and long-term care in a warm, homelike setting.



A Network of Caring

Locally run and staffed by caring and attentive Pioneer Valley-area healthcare professionals, Linda Manor is backed by Berkshire Healthcare, one of the largest, nonprofit, long-term care providers in Massachusetts. This affiliation gives us the tremendous advantage of access to an extensive network of top healthcare professionals and other resources to support our programs and services.

Our core team includes nurses and nursing assistants, rehab therapists, social workers, activities staff, a dietitian, and our medical director. Together these professionals create a personalized care plan based on the individual's strengths, needs and abilities.

Keeping You Comfortable

Linda Manor provides a safe, friendly place to stay featuring:

- 24-hour nursing care and supervision
- Spacious private and semi-private accommodations each equipped with a bath
- Central air conditioning for maximum comfort
- All resident rooms wired for telephone, cable TV and Wi-Fi
- Assistance with activities of daily living
- On-site beauty/barber shop
- Grand piano in the lobby and a library for resident enjoyment
- Well-maintained grounds with ornamental fountain and private spaces for enjoying fresh air and nature
- Wheelchair swing for old-fashioned fun



Keeping You Connected

We offer a full range of activities designed to support our residents mentally, physically and spiritually, encouraging independence and keeping them active and connected to the community around them.

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|---------------------------|------------------------|
| • Gentle Exercise Classes | • Pet Therapy |
| • Music | • Annual Picnic |
| • Crafts | • Shopping Expeditions |
| • Discussion Groups | • Local Outings |
| • Religious Services | |